



Job Description

make the right move - join us



St. Helens Council

Post: Clerical Officer
Rainhill Community Nursery School

Grade: Scale points 11 - 13

Responsible to: Administrative Officer

Purpose of the Post:

Under instruction/guidance carry out a range of clerical tasks. To provide clerical support to the school's leaders and to the Administrative Officer as required.

Duties and Responsibilities:

General Duties

1. To provide reception services; answering telephone and personal enquiries, receiving enquiries, providing basic information; generating and sending standard information; directing enquiries to appropriate officers or redirecting, department or agency; taking recording and taking messages, attending to visitors with due regard to the need for security of the building and the equipment belonging to the school.

Clerical Tasks

1. To be responsible for receiving, date stamping, sorting and distributing incoming/outgoing/internal and external mail in accordance with service standards.
2. To deal with incoming correspondence from suppliers and other clients.
3. To carry out clerical tasks including photocopying, filing, faxing, e-mailing and completion of documentation and respond to correspondence using standard letters/formats.
4. To carry out and be responsible for the upkeep of manual records and the inputting of computerised records and filing systems, including the uploading of documents to the school's website.
5. To undertake typing and word processing as required.
6. To process requisitions for goods and services.
7. To prepare invoices for certification and process petty cash payments
8. To arrange meetings, maintain the diary (including for school leaders), book venues and appropriate refreshments and distribute related documentation as directed.
9. To archive documentation.



Job Description

make the right move - join us



St. Helens Council

10. To collate information from systems used.

Resources

11. To operate office equipment e.g. photocopier, scanner, shredder, computer etc.
12. Maintain stock and supplies of printing, stationery etc., cataloguing, distributing and reordering where necessary ensuring accurate records are maintained.

Duties and Responsibilities

13. To participate in all aspects of training and development.
14. To comply with the Council's Health and Safety Policy and associated safe working procedures and guidelines, and contributing to maintaining a tidy and orderly office environment.
15. To comply with the Council's Comprehensive Equality Policy and ensure that it is implemented within the service area of the post.
16. To comply with the Council's Data Protection Policy and Code of Practice within the service area of the post.

This post is/is not subject to Disclosure.

This post is/is not Politically Restricted in accordance with the Local Government and Housing Act 1989.

The details contained within this job description reflect the content of the job at the date it was prepared. However, it is inevitable that over time, the nature of the job may change. Existing duties may no longer be required and other duties may be gained without changing the general nature of the post or the level of responsibility entailed. Consequently, the Council will expect to revise this job description from time to time and will consult the postholder/s at the appropriate time.

Date Prepared: February 2017